

**Company Name:** Elixia Tech Solutions Limited

**Company Website:** <https://elixia.tech/>

**Corporate Profile Videos:** <https://www.youtube.com/channel/UCHt48zOE2thnauLueKJ2mWg>

**Position:** Manager – Quality Assurance

**Department:** Technology and Development

**Responsibilities:**

- Understand the business/customer requirements thoroughly and be a part of team meetings where requirements are being conveyed to the technical team
- Evaluation, testing and validation of all products and services being offered to customers
- Developing and implementing QA standards and processes across the board
- Familiarity with AGILE development methodologies
- Analyze deficiencies and recommend improvements
- Design and implement defect reduction programs
- Hawk like attention to detail to ensure highest levels of quality
- Assuring reliability and consistency of all solutions/modules being released
- Working closely with development and testing team to ensure all quality standards are met
- Relevant documentation of all activities for future analysis and proactive approach to resolve quality related issues
- Run manual as well as automated tests for best results
- QA on web as well as mobile environments
- Ensuring delightful and high quality performance of the system from end user perspective
- Ensuring the system is robust as well as user friendly
- Staying up-to-date on the latest technologies and using the same to improve efficiency
- Process orientation
- Working on multiple projects simultaneously

**Expected Skills and Competencies:**

- Excellent verbal and written communication skills in English
- Strong technical background, work experience and qualification
- Previous experience in similar role highly preferred
- Knowledge of Logistics and Supply Chain sectors will be an added advantage
- Openness and curiosity to constantly keep learning and improving
- Performance and goal oriented and highly focused individual
- Problem Solving Skills
- Strong competence on MS Word, Excel and Technical Automated Testing and QA Tools
- Ability to adapt and work in a high performance, dynamic environment
- Strong Documentation Skills

- Attention to Detail and Desire to deliver perfection to end customers

**Reporting:** To the CTO